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Gain a **Performance Force Multiplier**

Across Your Go-To-Market Organization

Angela Brohman, Partner Alliance Director 10/30/2024

Our viewpoint

After working with the **most demanding** brands

Multiple brands | Complex org structures | Large global sales teams | Multiple GTM motions | M&A | Governance



We have learned what it takes to outperform and drive durable revenue growth in today's global economy

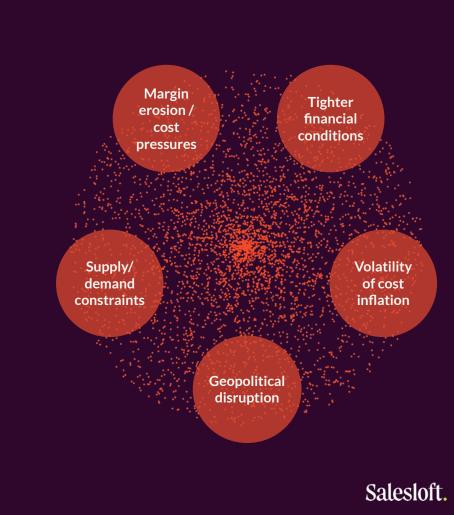
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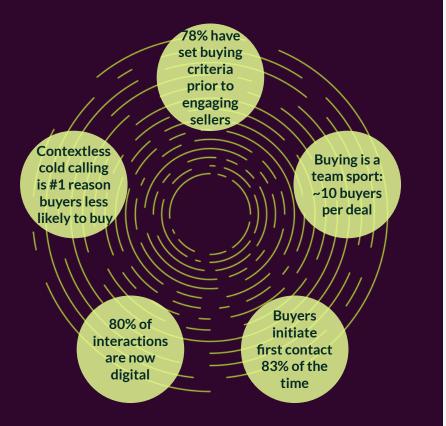


A new economic order has arrived

The long era of global stability, cheap liquidity and abundance is over...

...and structural economic change is **tightening the buying climate**





A new B2B buying reality is upon us

At the same time, deep, enduring changes in B2B buyer behavior have emerged... ...and a fundamental **power shift** now puts buyers - not sellers in the driver's seat

Sources: Gartner, 6sense, Forrester

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Companies are facing the

Great Growth Squeeze

Wreaking havoc on the steady-state world of predictable revenue growth

89%

execs believe we're in a prolonged period of volatility and uncertainty



companies adjusted revenue growth expectations downward



B2B buyers say buying purchase cycle times have elongated <50%

B2B sales leaders think their reps have skills to succeed in this new era



In this structurally different economic era

Durable revenue growth will **NOT** come from **listening to conversations** to get one more deal closed, AI-powered **forecasting**, or doubling down on **intent data alone**...

...this misses the point.





The real strategic issue

How do we make the transformational shift to a new engagement model* that **unlocks** efficient growth in a tighter buying climate - at the same or lower costs?

*How buyers and sellers interact to close a deal



The unfortunate truth

Most companies operate with engagement models designed for a revenue growth era that has **X** whise elying on a sprawl of IT systems and sales practices built for yesterday's economy and buyer

	OUTBOUND 1000+ touches per oppty, 4-5x harder	CAC* PAYBACK PERIOD 4+ years >2x increase in last 5 years
f S	SHRINKING GROWTH/ PROFIT RATIO 1/5 of what it was in the past 5 years	WASTED TIME 67% spent on non-customer- facing activities
ost	Source in n	otes Salesloft.

The transformational promise of AI

Al has awakened hope for GTM executives grappling with the Great Growth Squeeze

... but giving every team access to generic GenAl on irrelevant data or **bolt-on Al** falls short ... and **ungoverned**, Al opens risk that most global companies are ill-equipped to handle



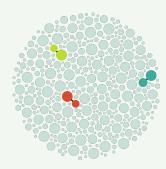
The new growth efficiency mandate

Winning execs will play a different game to gain a

Performance Force Multiplier

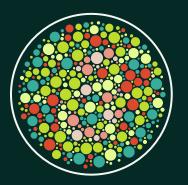
by shifting to a Durable Revenue Engagement Model





What is an **Engagement Model?**

Interaction between a buyer and seller to close a deal or achieve an outcome



What is a **Durable Revenue** Engagement Model?

Orchestrated collaboration between buying groups and market-facing teams, from first touch to upsell to renewal, delivering profitable efficient growth for the seller and sustained value and great experience for the buyer

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Unlocking growth efficiency requires making the shift	
Status Quo Engagement Model Growth	Durable Revenue Engagement Model Profitable Efficient Growth
Sell products/close a deal	Sell outcomes/build enduring relationships
F2F/seller-directed/gatekeep content	Digital+F2F/buyer-directed/add value
Rely on superstars and heroics	Rely on AI, data, repeatable success model
Transactional	Multiple orchestrated revenue streams
Powered by data	Powered by buyer signal/interaction activation
Chase anything	Al-driven prioritization: not all \$ equal
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A Durable Revenue Engagement Model answers today's tough questions

How **confident** are we that we are **in all** the deals we should be in? Are they the **right** deals? How do we know when a prospect is **coming on the market** – and engage before our competitors?

Are we engaging everyone on the buying team? Across all digital and human channels?

Are we leveraging every possible cross-sell, upsell and renewal opportunity? What are the **winning patterns** of our best performers? Can we replicate across 1000s of sellers?

Where are we most **exposed to risk**? Do we know why? And how to get back on track?



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Introducing

Salesloft.

Acknowledged market leader and category creator Revenue Orchestration Platform powering the first Durable Revenue Engagement Model Helping the most demanding companies gain a Performance Force Multiplier

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Delivering multiple dimensions of value to unlock growth efficiency **Buyer EX** multiplier

Data multiplier Performance Force Multiplier

People multiplier

Opportunity multiplier

> Growth Efficiency multiplier

Speed multiplier

> **Coverage** multiplier

Competitiveness multiplier

Gain a Performance Force Multiplier

5 key requirements Durable Revenue Engagement Model



Outcome-first prioritization: insights fuel action

Integrate and activate all 1st/3rd-party signals; inform actions with real-time context; harness purpose-built AI to continuously prioritize all actions based on outcomes

Radical repeatability: operationalize success

Empower every user with prescriptive actions; embed and adapt Al-driven workflows to replicate winning patterns at scale; continuously coach and reinforce; automate the routine

Industrial-strength platform: unmatched governance and scale

3 So ad

Scale to handle global, distributed teams, complex GTM models, across multiple languages and jurisdictions; enterprise-grade security and transparent Al guidance; your data is your data

4

Truly adaptive buyer experiences: accelerate time to trust

Orchestrate deep, relevant engagement at every point of the digital/human-assisted journey, across complex buying teams; AI-powered insights, from first touch to renewal to upsell

Act with confidence: never go it alone

Go at your pace; single platform for unified experience; rich partner ecosystem and off-the-shelf integrations; industry-leading expertise, best practices, community act as force multiple to ensure customer success





Gain a Performance Force Multiplier

5 key requirements Durable Revenue Engagement Model



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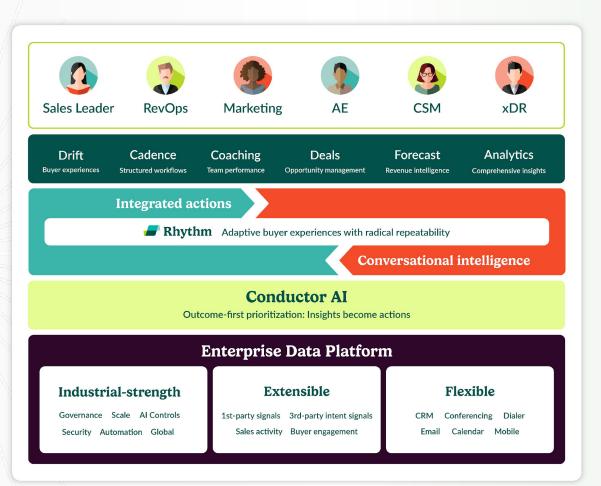


Gaining a Performance Force Multiplier with Salesloft Driving durable revenue growth



Salesloft Revenue Orchestration Platform

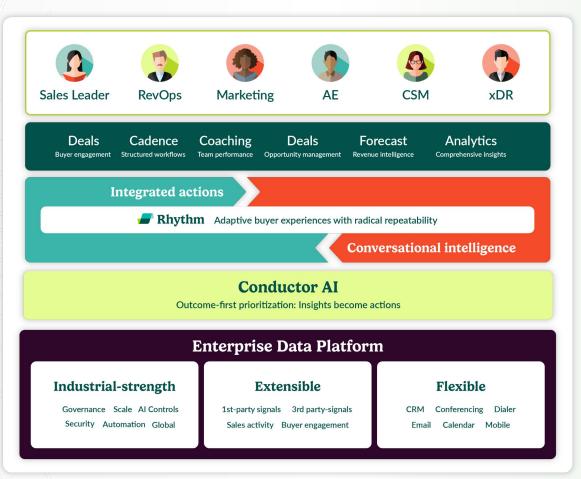
Delivering the first AI-powered Durable Revenue Engagement Model



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Salesloft Revenue Orchestration Platform

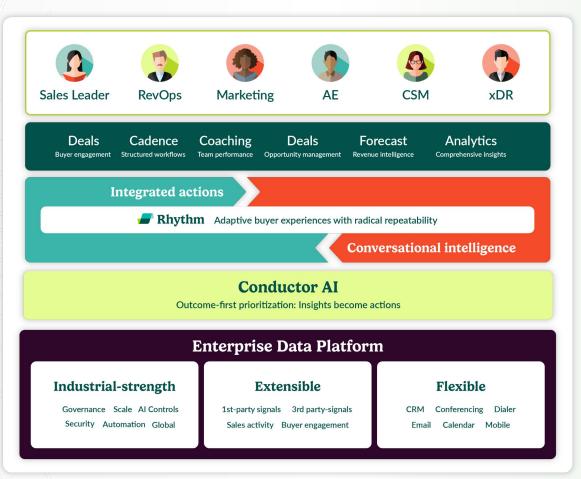
Delivering the first AI-powered Durable Revenue Engagement Model



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Salesloft Revenue Orchestration Platform

Delivering the first AI-powered Durable Revenue Engagement Model



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### The Salesloft Experience

#### **Rapid Implementation**

Outcomes-based planning and solution architecture

Platform integration and tech stack implementation

**Tool consolidation** 

Enablement and early adoption to drive quick wins

**Value Realization** 

Advisory consulting to increase speed-to-value

Optimize signals and partnerships for your business

Funnel diagnostics: troubleshoot from top of funnel to pipeline and beyond

QBRs to drive innovation and revenue performance

#### **Optimization & Expansion**

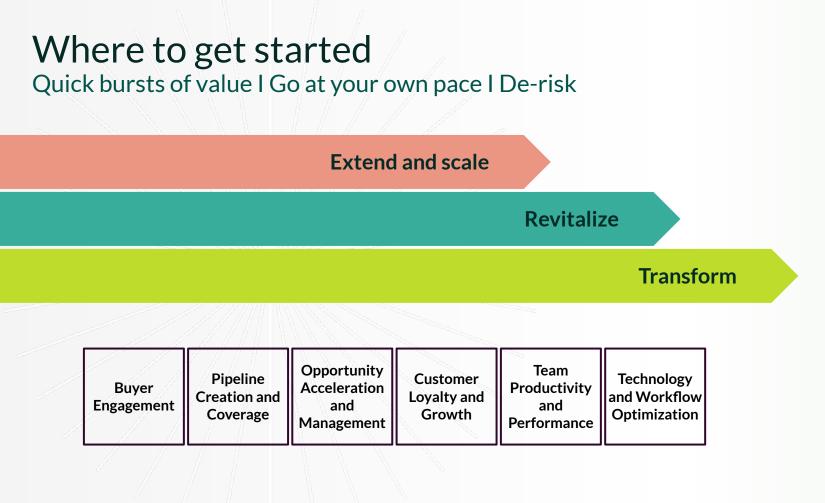
Expansion planning, grow and scale services

KPI tracking and team performance coaching to tune and govern plays

Continuously adapt buyer experience and orchestrate seller actions

"I was under pressure to transform sales and get reps into the 21st century. Salesloft helped get me ahead of the curve, drove the agenda, took my pain away." – Mark Antipof, Chief Growth Officer, HBX

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### Why customers choose Salesloft Our differentiators

Always know when your world changes

Integrate all 1P & 3P signals Continuous insights Across buying teams First-touch to renewal Act first on what matters most

Al-driven prioritization Intelligent signal activation Adaptive experiences Outcomes-driven Built for the most demanding companies

> Only TRUE enterprise platform: global scale and governance

**Performance Force Multiplier** driven by a Durable Revenue Engagement Model

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Who we're for

## Salesloft.

The most demanding global companies and outperforming executives who:



Are not afraid to make a bold move



Push beyond the status quo



Always seek the extra edge

# Salesloft.

## Join a movement of champions



## Thank you.



## Addendum



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#### Customer Profile: **Reshaping the digital workspace**

Collaborative work management

platform of choice for 20,000+ orgs and 2.4M users in over 140 countries

#### Challenge: Unpredictable buyer experience, revenue at risk

Toggling between multiple tools meant wasted seller time and fragmented executive visibility, leading to inconsistent engagement, uneven buyer experience, and delayed or lost deals Customer Mission: **Transforming the way people work** Wrike helps their customers do the best work of their lives

Solution:

#### A Performance Force Multiplier

With Salesloft's unified platform, Wrike has achieved radical repeatability, empowering every seller to execute prescriptive actions, and orchestrating deep, relevant engagement at every point of the buying journey, from first touch to renewal to upsell. 100%

adoption in the field

## \$350K

savings from sales tech stack consolidation

#### Impact:

Better buyer experience and more revenue through sales excellence Salesloft helps Wrike close the gap between buyers and sellers

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#### **Customer Profile:**

#### **Empowering travel businesses**

Cloud-based platform of travel products and services: 66k+ travel distributors, 190+ source markets, and 3K local experts in 170+ countries.

#### Challenge:

## Revenue growth, competing priorities, point solutions

Toggling between multiple tools meant wasted seller time and fragmented executive visibility, leading to inconsistent engagement, uneven buyer experience, and delayed or lost deals Customer Mission:

#### Simplifying a fragmented industry

HBX helps all businesses in the B2B travel industry deliver frictionless, efficient services that drive sustainable growth.

Solution:

#### **Durable Revenue Growth**

A business value assessment delivered a diverse set of key goals. With Salesloft's unified platform in place, HBX is increasing pipeline creation and coverage, improving team collaboration and performance improvements, and optimizing technology and workflows. -80%

НВХ

GROUP

Complexity – 5 separate pipeline spreadsheets reduced to one

## +2400%

Growth in licensed Salesloft users in just three months

#### Impact:

**Increasing revenue, driving predictability, and reducing cost** Salesloft helps HBX support their customers' growth as they drive their own

#### Customer Profile:

#### From data to insight to action

Data integration, analytics, and AI solutions that transform data into insights that drive strategic business outcomes for 40k+ organizations worldwide.

#### Challenge:

#### Inconsistent messaging, decreased processing efficiency

Existing tools — with manual processes and a lack of cohesion between prescribed steps, templates, social media activity, and a dialer — could not properly power a global demand center.

#### Customer Mission: **Unlocking the value of data**

Qlik helps customers extract real-time, real-world value from all of their data by uncovering insights and driving action that leads to business success.

#### Solution:

#### Efficient Growth, Accountable Action.

A full 96% of Qlik BDRs in its high-volume demand center have adopted Salesloft's unified platform, using impactful onboarding, gap-free engagement tracking across the buying journey, and silo-breaking collaboration to amplify the value of each action 3x for durable ROI.

## **\$14M**

Olik

in influenced opportunities

↑**67%** faster for new reps to qualify a lead

#### Impact:

#### Accountability and continuity that deliver daily value and ROI

Salesloft helps Qlik reps at all experience levels achieve continuous sales excellence



#### Customer Profile:

#### **Top-of-funnel mastery**

Al-enabled sales developer of choice for top companies in competitive industries from tech (Google, Salesforce, and AWS) to pro sports (NFL, MLB, and NHL).

#### Challenge:

## Lacking proper tools to execute a revolutionary vision

Without fine-grained control, optionality, and testable personalization that scaled, the company could not properly perform their core service. Customer Mission:

#### Book the best meetings, faster.

Demand Inc is laser-focused on bringing high-quality, tough-to-book meetings to sales organizations faster and at higher volume.

Solution:

#### Fine-grained, scalable performance

Using Salesloft's unified platform, Demand Inc can promote continuous iteration with variant-level visibility while personalizing outreach at scale —achieving profitable, repeatable revenue for themselves and more importantly, their sales-development customers. **100K** 

EMAND

INC®

meetings booked using Salesloft exclusively

> \$7B client pipeline winnings

#### Impact:

#### Accelerating top of funnel through booked meetings for clients

Salesloft helps Demand Inc deliver results using scalability with control and personalization



#### Customer Profile:

#### Making tomorrow possible

Software portfolio empowering 35,000 market leaders and disruptors across major manufacturing verticals around the world.

#### Challenge:

## Outdated website engagement, stalled pipeline progression

Rigid, limited engagement with website visitors and traditional, form-based lead qualification meant they were missing opportunities and leaving revenue on the table.

Customer Mission:

#### **Enabling innovative impact**

PTC helps manufacturing companies quickly and efficiently design, create, and service products that enrich lives every day, worldwide.

Solution:

#### **Customer-centric selling**

With Salesloft's Drift tool, new flexibility, predictive analytics, and account intelligence means that customers are now engaged at in personalized sales and marketing conversations – at peak interest points in real time – to drive efficient, durable revenue. 20K conversations captured

## **4x faster**

conversion rate for MQLs

#### Impact:

An intelligent, efficient, scalable demand engine that customers love, too Salesloft helps PTC drive demand while providing exceptional value to customers



#### **Customer Profile:**

#### Transforming data reporting

Seamless collaboration and deep workflow integration simplifies and improves audit-ready financial and ESG reporting for 6K+ customers in 180+ countries.

#### Challenge:

#### Top-of-funnel conversions, long buying cycles, unclear visibility

Existing tool couldn't provide the visibility and engagement needed to speed the sales cycle and achieve the sales team's 40% share of organizational pipeline. Customer Mission:

#### Powering a better world

Transparent reporting using Workiva's fit-for-purpose, connected cloud platform drives a positive impact for a better world.

Solution:

#### Efficient, high-intent connections

Using Drift's conversational sales tools, Workiva has multiplied their team performance by interacting with prospects at the right time on the right channels, auto-prioritizing target accounts, and engaging bigger buying groups —while still shortening the sales cycle.

## \$13M

workíva

in incremental pipeline

**1900+%** 

Impact: **Revamped business model for better buyer experiences** — and more sales Salesloft helps Workiva build buyer connections that build better pipelines

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#### Customer Profile: Insight-chasing innovators

Supporting educational institutions and corporations for 40+ years with best practice research, technologies, enrollment, and marketing services.

#### Challenge:

#### Improving website experiences

An existing technology was being underutilized, leaving value on the table by under-serving visitors to the company's website, and unfamiliarity with AI was holding back improvements. Customer Mission:

#### Making education smarter

From K-12 to college to career, EAB is solving education's toughest challenges to help schools and students thrive.

Solution:

#### Crawl-Walk-Run to Al

By expanding their Drift footprint, EAB created a red-carpet experience for high-intent customers — with more visitors served at a high volume, same-day scheduling, and less outreach required from BDRs — while also satisfying lowintent visitors through AI. +120%

increase in demo requests

**2X** more qualified leads

Impact: Better, faster, more satisfying experiences for website visitors Salesloft helps EAB scale to better serve visitors of all intent levels



#### **Customer Profile:**

#### From mining to manufacturing

Founded as the Minnesota Mining and Manufacturing Company, 3M today makes 60+K products used in homes, businesses, schools, and hospitals worldwide.

#### Challenge:

#### Needing sales-process visibility and faster new-hire ramp-ups

Improving the sales process meant investing in tools that could get new hires producing faster, provide clear data from sales activities, and scale with growth. Customer Mission:

#### A brighter world through science

3M has crafted a century-old history of innovation by unlocking the power of people, ideas, and science to reimagine what's possible.

Solution:

#### One tool delivering multiple impact

Salesloft's one-stop-shop platform unleashed greater performance productivity for 3M, with standardized, automated processes aligning all sellers for success; while optimized workflows and deeper customer insights leading to new business as well as upsells and cross-sells. -60% in time to close

## 1,000

customers reached in first week of first Cadence

Impact:

#### **Consistent sales excellence leads to greater reach and more closed deals** Salesloft helps 3M align their approach to optimize customer engagement and results

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## A Durable Revenue Engagement Model answers today's tough questions

How confident are we about changing individual behavior?

Are we spending time and resources on wrong deals?

Are we certain our sellers are following best practices? Can we consistently identify the next best action at the right time to drive upsell / renewals?

Can we make quick pivots to get ahead of changing priorities or conditions?

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